



CHESAPEAKE TELEPHONE SYSTEMS

PRESS RELEASE

Chesapeake wins the 2011 Torch Award from Better Business Bureau of Greater Maryland

MILLERSVILLE, MD – October 7, 2011 – Chesapeake Telephone Systems (CTS) has received BBB's 2011 Torch Award for Marketplace Excellence. Winners of this highly selective award demonstrate ethical standards of behavior and a steadfast reputation for making ongoing contributions to their industries and communities over time. Customers are a top priority at Chesapeake even during difficult times, like the 2010 blizzards, when the company battled against extreme conditions to restore phone service to a multi-site medical practice after their lines went down.

"Chesapeake Telephone Systems takes the time to listen to customers' needs and follows through," said Angie Barnett, president & CEO, BBB | Greater Maryland. "It is hard to find a company that will sacrifice time and profits on behalf of customers and their community, but Chesapeake does. They look for the best technical solution for their customers, not the one with the best margin."

Chesapeake was selected to receive the Torch Award by a panel of judges that included past winners. The company was presented with the award at a gala reception before 200 Maryland business executives. "We are deeply honored to have earned the Torch Award," said Jeff Nolte, CEO of Chesapeake. "BBB and its members have recognized the efforts of the CTS family. Our team works hard, day in and day out, to earn the respect, admiration, and loyalty of our customers, and we're so proud of this achievement."

About Chesapeake Telephone Systems

Headquartered in Millersville MD, Chesapeake Telephone Systems serves business and government customers in the Mid Atlantic region. The company's certified technical staff has earned the respect of the industry and supports over 5,000 customers.

About BBB | Greater Maryland

Headquartered in Baltimore, BBB | Greater Maryland is a non-profit organization that was established in 1922. It serves 18 Maryland counties and Baltimore City. BBB is supported by Accredited Businesses that have passed a comprehensive review, met BBB's Standards for Trust and agreed to the organization's Code of Business Practices. For more information contact your BBB at 410-347-3990 or visit bbb.org.



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